

The Warranty form should be filled out with print letters and send together with the defected product and a bill. The shipping costs are covered by a customer, shop covers the costs of sending a product back to customer. The packages sent on COD will not be accepted. The product should be sent to the address below, in the original package.

Spoko Brand Mirosław Ragan
Sokolska 78-80
40-087 Katowice
Poland

Warranty/Claim Form

Name of the product (model):.....

Order number:.....

Date of purchase:.....

Defect description:
.....
.....
.....

When and in what conditions it was noticed:
.....

Customer notes:
.....
.....

Sending the product back with all accessories, the bill/receipt and the Warranty form IS THE FOUNDATION OF WARRANTY/Complaint process. Lack of bill/receipt will cause a rejection of the claim.

Customer info:

Name and surname:.....

Address:.....

City and postal code:.....

Phone:.....

E-mail address:.....

Warranty process: (filled in by shop staff)

Date of accepting the claim:.....

Name of the person accepting the claim :.....

Service type:
 Rejecting the claim Service Exchange Refund

Justification:
.....
.....
.....

.....
Date of processing the claim

.....
Signature of person accepting the claim