

Warranty Claim

Seller Details	SPOKO BRAND Mirosław Ragan, Ceglana 67c, 40-514 Katowice, Poland		
Customer Details			
Name and surname:			
Address:			
E-mail address:			
Order Details			
Order Number:			
Purchase Date/ date of sale agreement:			
VAT Invoice number/receipt with date of purchase or other proof of purchase:			
Product Details			
Product Description (ex. type, model or symbol):			
Product Price			
Definition of defect			
Defect description			
Date of defect discovery			
CUSTOMER DEMAND (indicate as appropriate)			
A	Free repair of the goods		
B	Free replacement of the product with a new one		
C	Lowering the price of goods	The amount of the reduction in the price:	
		Reason for request a reduction in the price of goods:	
D	Termination of the contract and request a refund	Reason for withdrawal and request a refund:	
REFUND (applies only to reduce the price of the goods or terminate the contract and recover the money)			
Name of the bank and the customer's bank account number:			
Different way of refund:			
DATE, PLACE AND SIGNATURE OF CUSTOMER			
Location and date:			

Customer Signature (s)			
WARRANTY PROCESS (filled in by staff)			
Date of the claim:			
Name of the person accepting the claim			
Service type	A	Free repair of the goods	
	B	Free replacement of the product with a new one	
	C	Lowering the price of goods	The amount of the reduction in the price: <input type="text"/>
	D	Termination of the contract and request a refund	
Justification			
Date of processin the claim			
Signature of person accepting the claim			